

Evaluation Good Practices in Social Service Delivery: Pre-Test Training
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Please answer the following statements. Strongly Agree (SA), Agree (A), Disagree (D), Strongly Disagree (SD).

Content and Process

1.	Main objectives were clear.	SA	A	D	SD
2.	Training was well organized.	SA	A	D	SD
3.	Topics were appropriate.	SA	A	D	SD
4.	Distributed material was helpful.	SA	A	D	SD
5.	Class exercises were beneficial.	SA	A	D	SD

Specific Course Content

The workshop helped me to better:

1.	Describe how government and NGOs can develop good practices.	SA	A	D	SD
2.	Recognize the characteristics of good practices.	SA	A	D	SD
3.	Explain the processes necessary to sustain effective social service programs.	SA	A	D	SD
4.	Design strategies for building community-based service partnerships.	SA	A	D	SD
5.	Develop procedures for performance standards.	SA	A	D	SD

Presenter Skills

The presenters were:

1.	Knowledgeable about the subject.	SA	A	D	SD
2.	Well prepared.	SA	A	D	SD
3.	Able to hold my interest.	SA	A	D	SD

Logistical Arrangements

1.	The workshop facility was satisfactory.	SA	A	D	SD
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Comments and Suggestions for Improvement:

Please make any suggestions for improving content and format that you believe will strengthen the training.